



## Frequently Asked Questions

### What are the gallery hours?

The gallery is currently open on Saturdays from 12 to 5pm by appointment only. An appointment can be made [here](#).

### How much is admission to the gallery?

Admission is free.

### How do I get to the gallery by car or public transportation?

Tephra ICA is located at Reston Town Center in Reston, Virginia. Our address is 12001 Market Street #103 Reston, VA 20190 and the front door is located on St. Francis Street.

For driving directions, please click [here](#).

For public transportation, from all points East, take Metro Silver Line to Wiehle-Reston East Station. Transfer to Fairfax Connector bus #505 to Reston Town Center.

The Reston Town Center Metro Station, within walking distance of the gallery, is scheduled to open in Summer 2021.

Link to [WMATA](#)

Link to [Fairfax Connector](#)

### Where can I park?

Paid street parking (monitored by Reston Town Center) is available adjacent/near the gallery.

Tephra ICA has one complimentary parking space, located and marked just past the gallery doors at the intersection of St. Francis and Town Square Drive. Please let the gallery attendant know if interested in using the free parking space, and they will issue a Visitor Pass to place on your dashboard during your visit.



### **Garage parking**

Garage parking is available within easy walking distance. Typically, free for the first hour, after 5pm on weekdays, and on weekends. Garage parking is also monitored by Reston Town Center. The Red garage on St. Francis street behind the CVS is the closest public parking garage to the gallery.

For more information on parking, [click here](#).

### **Is photography or videography permitted in the gallery?**

Yes. Photography and videography are allowed in the gallery as long as the images are taken using existing light only (no flash) and are for personal, noncommercial use.

### **How is the gallery keeping visitors safe as it relates to COVID-19?**

We are following CDC guidelines, including face mask requirements, social distancing, use of hand sanitizer, and frequent cleaning between visitors. Only four visitors are allowed in the gallery at the same time through appointment only.

### **Do I have to wear a mask?**

Yes, a mask is required at all times during your visit.

### **Are there public bathrooms?**

Two single-user/family all-gender, wheelchair accessible restrooms are available.

*Please note, the bathrooms are currently not available due to COVID-19.*

### **Is the gallery wheelchair accessible?**

The gallery entrance and all facilities are wheelchair accessible. The entrance is accessible via a ramp that is located to the left when facing the gallery's main entrance.

### **Are service animals allowed?**

We welcome visitors with Service Animals, and you don't need to notify us in advance if you're visiting with a Service Animal. Animals whose sole function is to provide comfort or emotional support do not qualify as Service Animals under the Americans with Disabilities Act (ADA) and are, therefore, not permitted.



### **Accessibility Information**

Should you require, the exhibition checklists are available in large font.

If you have additional questions about accessibility or require assistance during your visit, please ask any staff member. Do you have a question about accessibility prior to your visit? Please email [info@tephraica.org](mailto:info@tephraica.org) or call (703)471-9242.